

Jellyfin Media Not Showing Checklist

Quick checks for empty libraries, missing files, scans, paths, mounts, and permissions.

Path checks

- ☐ Confirm the media folder exists on the server.
- ☐ Confirm the path in Jellyfin exactly matches the real Linux path.
- ☐ Check uppercase and lowercase letters in the path.
- ☐ Avoid adding a temporary mount path that disappears after reboot.

Permission checks

- ☐ Run: `sudo -u jellyfin ls -la /mnt/media`
- ☐ Run the same test against movies, tv, and music subfolders.
- ☐ If the test shows permission denied, fix folder access before rescanning.
- ☐ Avoid `chmod -R 777` as the first fix.

Mount and scan checks

- ☐ Run `findmnt` or `lsblk` to confirm external disks or NAS shares are mounted.
 - ☐ Reboot once and confirm the media path still contains files.
 - ☐ Run Dashboard > Libraries > Scan All Libraries.
 - ☐ Check recent logs for permission denied, path not found, or inaccessible mount.
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